

EDI Enrollment - Rejection Codes

Purpose: This document includes all possible enrollment rejection codes. If additional information is available from the Payer or Trading Partner it will be included as a 'note' when the enrollment is rejected in Madaket's portal.

Category	Code	Description
Enrollment Issue	NPI Incorrect	<ul style="list-style-type: none">The NPI listed on the form(s) does not have 10 digitsThe NPI list on the form(s) does not match what the Payer has on file
	Provider Data	<ul style="list-style-type: none">The information used to enroll (TIN, NPI, Provider Name, etc.) does not match what is on file with the Payer
	PTAN Incorrect	<ul style="list-style-type: none">The PTAN used to enroll does not match the PTAN stored at the Payer
	TIN Incorrect	<ul style="list-style-type: none">The TIN listed on the form(s) does not have 9 digitsThe TIN listed on the form(s) does not match what the Payer has
Form Error: Data Population	Incomplete Form	<ul style="list-style-type: none">The form submitted is incomplete in some way (missing data point, signature, etc.)The form was not correctly completed by the Provider
	Incorrect Practice or Provider Name	<ul style="list-style-type: none">The name used to enroll does not match what the Payer has
	Missing Pages	<ul style="list-style-type: none">The form used to enroll is missing pages
	Missing Provider Identifier	<ul style="list-style-type: none">The form used to enroll is missing a Submitter IDThe form user to enroll is missing a Received ID
	Missing PTAN	<ul style="list-style-type: none">The form used to enroll is missing a PTAN
	Missing voided	<ul style="list-style-type: none">The form(s) used to enroll did not



	check or letter	<ul style="list-style-type: none">include a voided checkThe form(s) used to enroll did not include a bank letter
	Missing W9	<ul style="list-style-type: none">The form(s) used to enroll did not include a W9
Form Error: Address	Incorrect Apartment/Suite	<ul style="list-style-type: none">The form(s) used to enroll did not use the correct apartment/suite
	Incorrect City	<ul style="list-style-type: none">The form(s) used to enroll did not use the correct city
	Incorrect State	<ul style="list-style-type: none">The form(s) used to enroll did not use the correct state
	Incorrect Street Name	<ul style="list-style-type: none">The form(s) used to enroll did not use the correct streetThe form(s) used to enroll did not use the correct street denomination
	Incorrect Zip Code	<ul style="list-style-type: none">The forms used to enroll did not use the correct Zip CodeThe forms used to enroll did not use the correct extended ZIP code
Form Issue: Signature	Missing Signature	<ul style="list-style-type: none">The form(s) used to enroll were not signed before submission
	Missing Title of Signer	<ul style="list-style-type: none">The form(s) used to enroll did not have the signer's title
	Unauthorized Signer	<ul style="list-style-type: none">The form(s) used to enroll did not have an authorized signer's signature
	Unclear Signature Image	<ul style="list-style-type: none">The form(s) used to enroll were signed illegible
Provider Must Enroll at Group Level		<ul style="list-style-type: none">The NPI used to enroll was the wrong type (Type 1 vs Type 2)
Payer ID Missing or Invalid		<ul style="list-style-type: none">The Payer ID used to enroll is incorrectThe Payer ID used to enroll is not supported by this PayerThe Payer ID used to enroll is missing from the form



Other Data Issue	Non-Participating Provider	<ul style="list-style-type: none">The Payer does not support Providers from this state
	Out of state Provider	<ul style="list-style-type: none">The provider is out of state and will not be accepted by the Payer
	Provider must submit a Claim/Remit with the Enrollment	<ul style="list-style-type: none">The enrollment cannot be Approved unless a Claim/Remit is submitted alongside the enrollment
Provider Action Issue	Provider must enroll using information to Credential	<ul style="list-style-type: none">The information used to enroll did not use the information used by the Provider to credential with the Payer
	Provider Portal Incomplete	<ul style="list-style-type: none">To be used when the Provider did not complete a portal required for enrollment
Workflow Issue	Clearinghouse or Routing Issue	<ul style="list-style-type: none">Indicates the clearinghouse does not have a connection to the payerProvider selected the wrong clearinghouse in Payer portal
	Form Mapping	<ul style="list-style-type: none">Occasionally providers will change the form outside of the Madaket system and submit in an incorrect format
Provider Not Credentialed		<ul style="list-style-type: none">Used when the information used to enroll does not match what the Payer has on file