



EDI Enrollment - Milestones and Tasks

Purpose: This document includes all Milestones and Tasks that Madaket users will reference to track enrollment requests.

Milestone: Major events that are achieved during the enrollment lifecycle.

Milestone	Description
Sent to Provider	Madaket has contacted Provider for required action
Received from Provider	Provider has returned to Madaket and/or completed action for an enrollment request
Sent to Payer	Enrollment request has been submitted to Payer
Approved by Payer	Enrollment request has been approved by Payer
Rejected by Payer	Enrollment request has been rejected by Payer
Cancelled by Admin	Enrollment request canceled by Madaket
Restarted by Admin	Enrollment request restarted by Madaket
Provider Abandoned	Provider action has not completed their action after 35 business days, enrollment request is closed
Closed as Duplicate	Madaket received duplicate request and has closed the enrollment request
Auto Approval	Enrollment request is auto-approved as no action is required to enroll for the 'plan and transaction type' requested
Note: Milestones will be displayed in the 'Enrollment History' section of a Madaket Enrollment ID once the milestones has been achieved.	

Task: Steps that an enrollment progresses through during its lifecycle. Tasks included below are most relevant to a Madaket user tracking the status of an enrollment request.

Enrollment Tasks	Description
Contact Provider	Enrollment request is currently pending Provider (Apex EDI) to complete their required action
Confirm Approval	Enrollment request is waiting final (approval) status from Payer