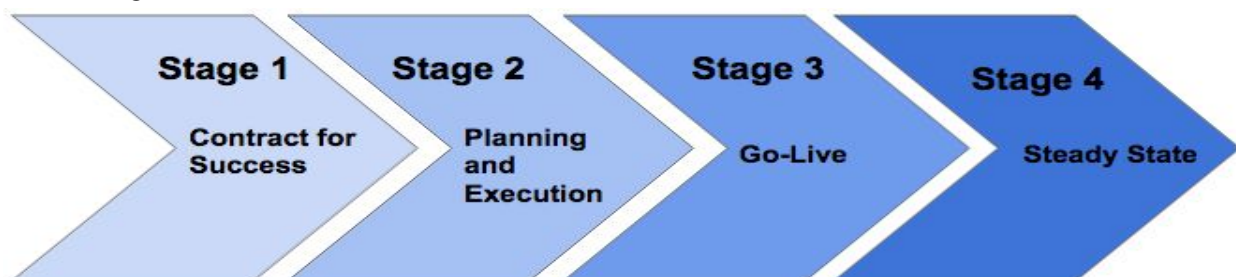


Contract for Success - EDI Enrollment

Purpose - This document identifies the required resources, project milestones, and success criteria to ensure a successful EDI Enrollment onboarding. This Contract for Success document must be reviewed, completed, and signed-off by the Customer and Madaket prior to beginning the onboarding project.

Onboarding Process Flow -



Required Resources - The following roles must be assigned by the Customer and Madaket.

Role	Description	Customer Resource	Madaket Resource
Project Manager	Owns project plan, coordinates internal resources and action items, accountable for success of project		
Operations Lead	Customer - SME of internal EDI enrollment process, including - customer/payer engagement, payer connections, customer specific requirements Madaket - Owns coordinating customer setup in Madaket, including: payer configurations and partner setup		
Technical Lead	Customer - Owns technical integration, including API setup and testing Madaket - Madaket API SME, supporting integration setup and testing		



Onboarding Milestones - Milestones workstreams during the onboarding process run concurrently and are aligned to Customer Project Plan.

Milestone	Description	Expected Duration	Target Date
Data Clarification	Mapping data elements between Customer and Madaket	1 week	
Plan Configuration	Configuring Customer plans in Madaket	4 weeks	
API Integration	Setting up Madaket API and testing integration	2 weeks	
Training	Onsite training with Customer users of Madaket portal	1 day	
Go-Live	Onboarding complete, Madaket begins receiving and processing live enrollments	N/A	

Customer

Madaket

Print Name and Title:

Print Name and Title:

Signature and Date:

Signature and Date:
